THE TEXAS Guardian
Where response time matters

2022

End User APP Training Manual UPDATED

THE TEXAS GUARDIANS

Student Safety App

The Texas Guardians

7/7/2022

Welcome to The Texas Guardians!

On behalf of Safe Drivers Worldwide LLC., I would like to extend a warm welcome to The Texas Guardians School Edition. We are excited to have the opportunity to help your organization make a difference by providing a state-of-the-art Safety Phone Application that is supported by a dedicated staff.

The Texas Guardians School Edition has numerous elements that differentiates it from other Safety Application, one of which being the concept of the user experience. The development of The Texas Guardians School App Edition has been centered upon the user experience, and this focus has enabled the creation of a simple, intuitive system that is easy to learn and navigate. As a rule, our team takes the extra effort to simplify and streamline complex processes in order to benefit the end user.

At Safe Drivers Worldwide LLC , Inc., each staff member makes the success of your organization their personal priority and commitment. When you engage with our staff, you'll find that our focus is on our customers. We strive to build relationships in which trust and success are ensured. Our feature development and product enhancements are a direct reflection of the value we place upon the wisdom of our clients..

At Safe Drivers World Wide, LLC., we strive to build long term and prosperous relationships with each of our clients. I look forward to a continued partnership with you, our valued client, as we support your efforts to improve the lives of those whom you serve.

Sincerely,

Roy Tijerina
CEO Safe Drivers
Worldwide LLC.

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Introduction

Training Manual

This Introductory Training Manual is designed with the new user in mind. It is intended to teach the fundamental aspects of The Texas Guardians School App Edition. This Training Manual contains instructions on all key elements of the Security Team Edition.

Download App from the Apple store or Google Playstore
Type & Search "The Texas Guardians School App"

1. GETTING STARTED

Privacy & Security

The Texas Guardians School App Edition requires users to create a username and password. Your username and password must be created by you. Please take this time to think of your new password. It must meet the following criteria:

- 6-9 characters in total length
- Can contain your first or last name

Simple Passwords are recommended for faster reporting during an emergency. Same password from your device is also accepted.

Do not share your account

You, as the user, are solely responsible for what happens under your account.
Do not share.

Supported Devices

The following Smart Devices are supported:

- **Android version 10.0+**
- **iPhone, iOS version 13+**

The Texas Guardians School App Edition takes advantage of the latest in web technologies. For both security and compatibility, it is extremely urgent that your local IT Staff ensure all workstations are outfitted with the latest version of the internet access in your facility.

Enrolling your App to Your Campus

Search your campus and please choose the one that pertains to you.

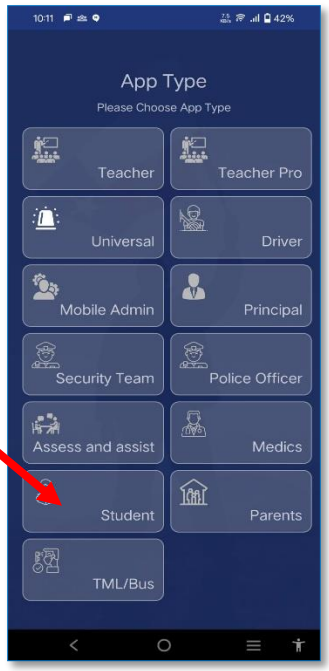
Creating User Profile

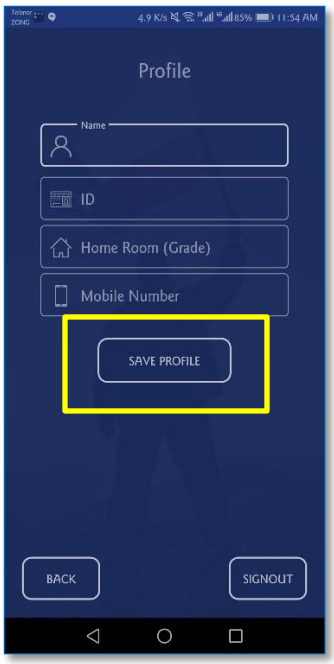
Choose your Title

Student

Create your Profile and save

After Save Profile, Wait for your account approval from the admin.



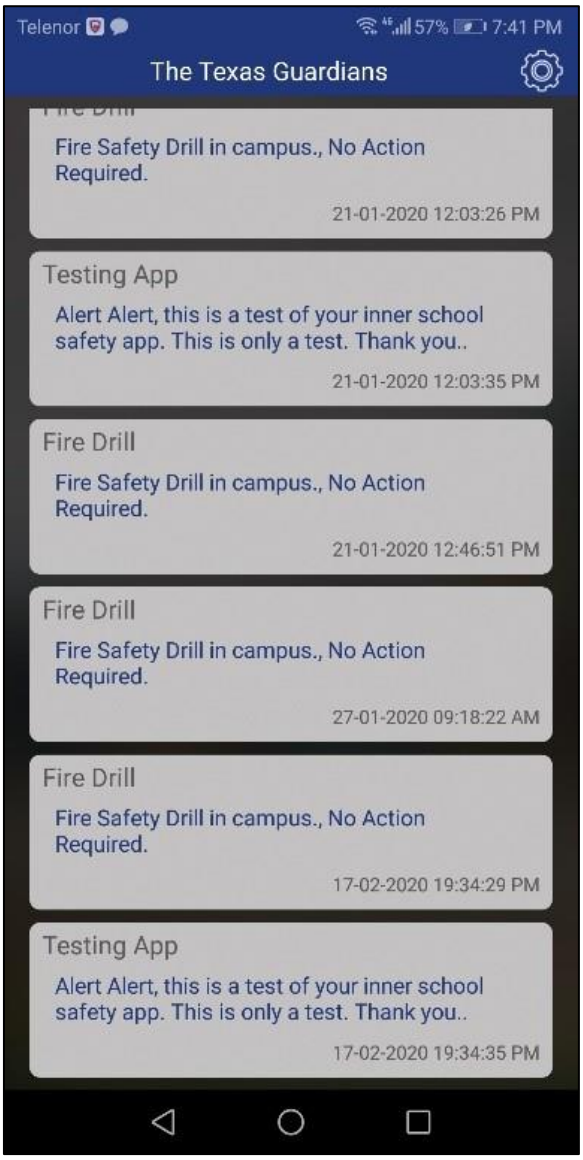


Step: 1 Step: 2

Parents Notification Alert

Students can add their parent information in the App, parents will receive only emergency notifications from campus admins.

Add Parent/Guardian Number & Email in the App Settings. Then your parents can register account on the App.

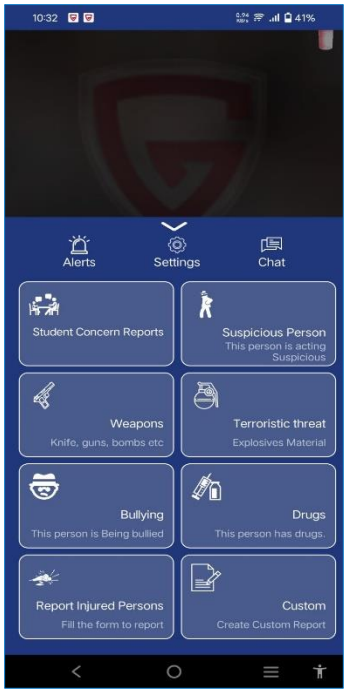


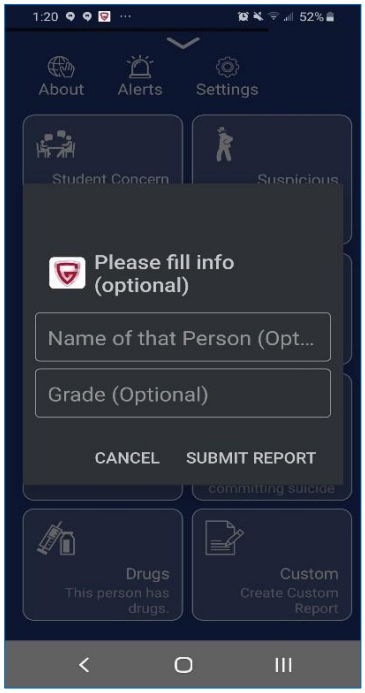
Primary Alert Buttons

Choose the one that best describes your emergency situation. All notifications will be sent immediately to the designated agency including the emergency contact you added. When activated, your cell phone device will silence the ringer and dim the screen to avoid detection or to prevent agitating the threat.

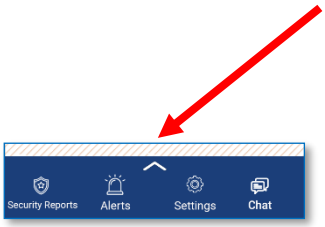
Secondary Emergency Button

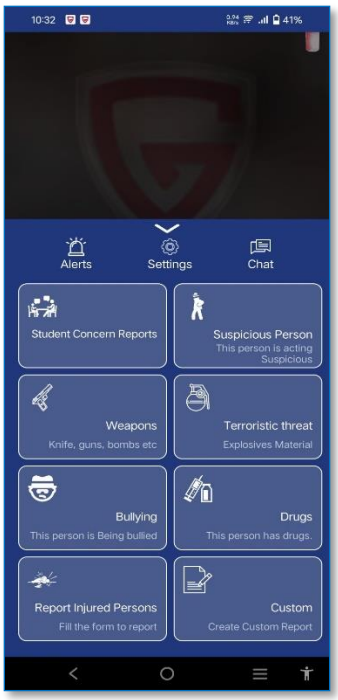
Choose the one that best describes your emergency situation. All notifications will be sent immediately to the designated agency including the emergency contact you added. When activated, your cell phone device will silence the ringer and dim the screen to avoid detection or to prevent agitating the threat..

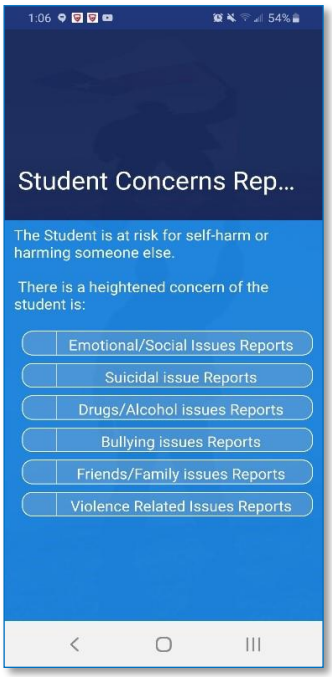


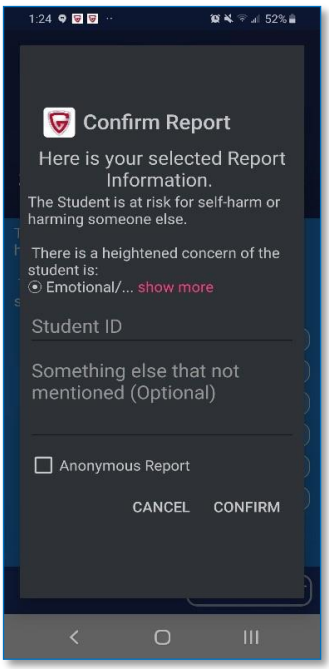


Mental Health Concerns





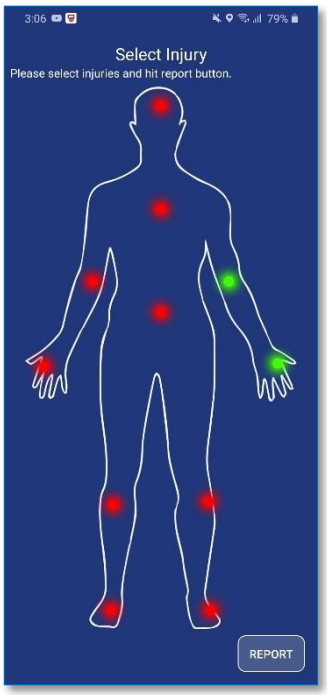




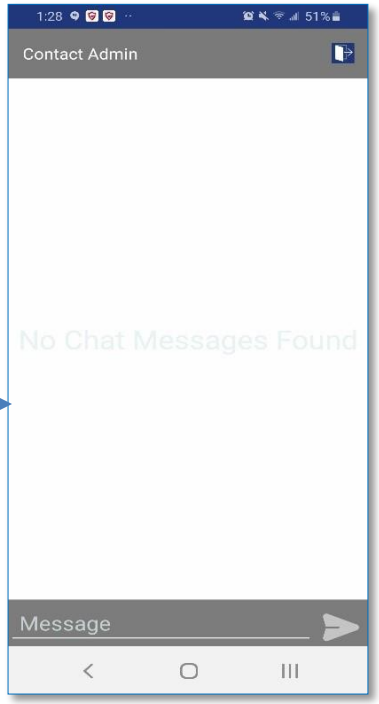
Users can send student concern reports from the App to Counselor.

Medics / Report Injured Person

From the Primary Screen, Press the **(+)** *Button to report injured person. Submit Form from the secondary Emergency Buttons.*



Chat with Admin

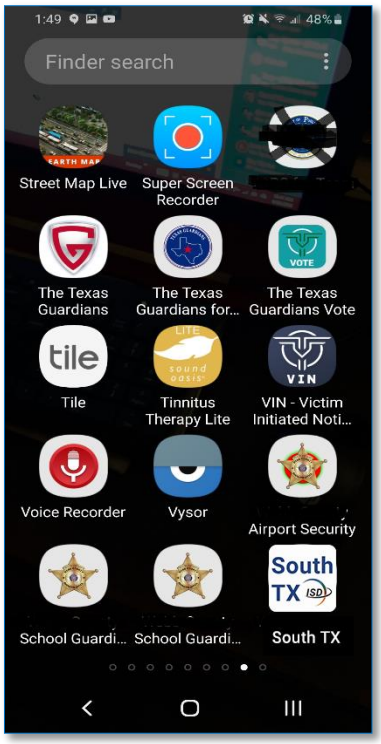


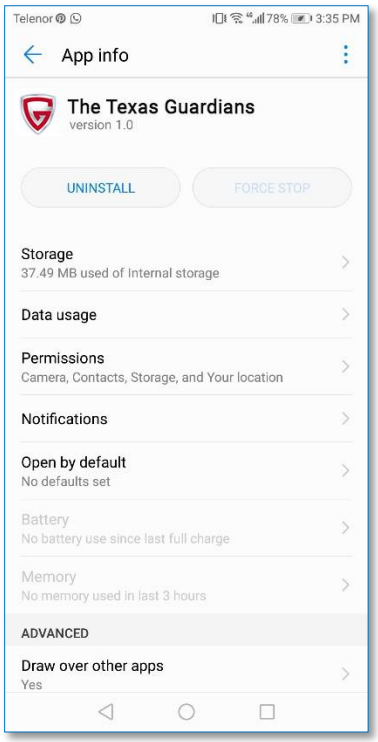
Chat with Admin directly from the App.

Logout / Force-Stop

To logout from the App, go to App Setting, find Profile, and press the logout button.

For the force stop, go to Phone setting, choose the App and press the Force Stop Button. Notifications and Alert sounds will not be received on your device.





Hidden Feature

1. Your app will receive instant notification along with a voice command in the event of a lockdown or active shooter. In order for this feature to work you must keep the media volume up. If your ringer is in silent mode but your media sound is on, your will still receive the verbal alert on your device.

2. When you activate any emergency alert button, your coordinates will be sent to the designated security or first responder.
   Please Note: We consider everyone's privacy extremely important, that is why our developers have created a very unique safety feature that does not track anyone unless you are under life threating conditions and you are requesting help.

3. Your App will work even off campus, after work hours or on trips. When activating the app, it will ask for if you are on campus or off. All Off-campus alerts will go directly to 911.

4. Your App will remind you at random time that you have an app. We want to make sure you know that your device has The Texas Guardians School Edition App

   Congratulations, you are now armed with technology.

Please SCAN QR Code to learn about How to calibrate your Google Maps app to give more accurate directions, on iPhone or Android

Warnings

-All emergency reports will be considered as the real reports. If you want to practices the App, we strongly recommend to turn on the test mode option from the app settings.
-Accept all the permissions during.
-App will work only when the internet is connected with the phone.

THE TEXAS GUARDIANS APP

For Students

QR Code
This QR Code have the information about student, staff can use QR code to contact with students parents

Panic Buttons
Press the Panic Button According to the situation to send Instant Notification Alerts

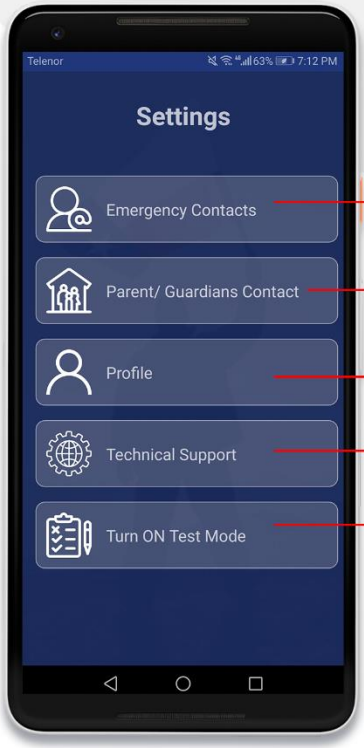
Medics
Activate this button for medical emergency.

Suspicious Activity Reports

Alerts
Instructions from the admin or law enforcement during a crisis will be sent to all designated users.

View QR Code

Chat
Users can communicate with each other from the App.



Emergency Contacts
Add emergency contacts by pressing this button.

Parent / Guardians Contact
Students must add parents Email and other details from App setting then parents can login.

Profile
User can update profile information such as Name, Phone, Email, etc

Technical Support
The Texas Guardians Technical Support Center.

Turn on Test Mode
Users are highly recommend to turn on Test Mode for Practice. Do not try panic buttons when Test Mode is not Activated.

Learn More **www.thetexasguardians.com**